

Cyril COROYER

166 place Henry IV, 76000 Rouen, FR
cyril.coroyer@viacesi.fr
Tel: 00 33 6 86 41 10 65
Driving license, Personal car

IT & QA Project Manager with Master of Science

ISTQB, Information technology, Sciences, Teaching
French native speaker & English Fluent (TOEIC: 980pts)

SKILLS

Organizational: Project monitoring – Management of Requirements/change – Pedagogy/training materials conception/ Document management. **Best practices:** ISTQB, PMBOK, ITIL.

IT: Quality Assurance – Help Desk – Microsoft's OS – TCP/IP networks – Backups – VM & Thin clients – Cloud Computing – MS Office – Image processing – DBMS – CMS – HTML, CSS, PHP, MySQL – EDM: OCR – PDF/A – SharePoint – Self-taught web culture since 1998

WORK EXPERIENCE

Curently **QA Test Manager – Attineos** (Le Petit-Quevilly 76)

Missions for a European electricity trading platform 24/7.

Integration, functional and non-regression tests (Oracle DB and MySQL / Web applications)

Creation of test matrix and test case writing according to specifications.

Creation of status monitoring tables and test progress indicators.

Coordination with project team, business analyst, market users (English language)

2015-2016 **I.T. Project Manager – Transdev / VTNI** (Sotteville 76 / Incarville 76 FR)

Restart of the 'Transbord' customer information and operational support system (OSS) for the bus network of the 'Seine-Eure agglomeration' (Louviers / Val-de-Reuil)

2014 **I.T. Project Manager – CESI ISD & General Direction** (Mt St Aignan 76 & Paris, FR)

Creation of the IT master plan & projects portfolio - Helpdesk organization & procedures.

2012-2013 **I.T. Project Manager (ei.CESI Internship) – UGECAM de Normandie** (Petit-Quevilly 76 FR)

Drafting of the Information System Master Plan (ISMP) – Helpdesk procedure

+ 1 **Collective project** : Individual exposure to chemical agents database (Brenntag, 76 FR)

2009-2011 **IT Manager - Fontenelle Microcopie** (SME – St Wandrille, 76 FR)

System & network administration – Digitization – Data hosting – EDM

Technical specifications; Supplier relations; User support & training; Quality Management.

2007-2009 **IT Helpdesk Technician - Osiatix** (IT Services Co – Mt St Aignan, 76 FR)

Mission for **Novacel SA**, international context #500 users – Helpdesk – User support – System & Network Technician; Ticketing Systems; Teams interface.

2005-2006 **R&D Technician / IT manager - LIFCO Industry** (SME – Buchy, 76 FR)

System & network administration; Production Management; Chemistry technician.

2002 **IT intern - LUNOR S.A. (2 months / Luneray, 76 FR)**

System & network administration; Hardware maintenance; User support & training.

1999-2004 **IT Educator - 'J. Prévert' School complex (Préaux, 76 FR)**

In charge of the school's IT facilities: Teaching, Maintenance, Development, Office tasks.

1998-1998 **Polymer Program Internship (5 months / Master's degrees) - UConn I.M.S. (Connecticut US):**

1993-1994 **Trainee Technician (3 months / Control & analysis laboratory) - Saint Gobain & le Courval (76 FR)**

EDUCATION

2017-2018 **ISTQB® Certifications : Advanced Test Manager & Fondation Level**

2012-2013 **Master's degree in Engineering – ei.CESI, (Mt St Aignan, 76 FR)**

Methodology – Project Management – Supply Chain – Lean – QHSE...

Language Course at LAL (3 Weeks - Fort Lauderdale FL, US)

2011 **Windows Server 2008 Active Directory Training – XXL Formation (Mt St Aignan 76 FR)**

2006 **'Development of companies through technological projects' (CCI, Rouen 76 FR)**

Project management: tools and methods – training course

2001-2002 **'Microcomputers Specialist' training course – GRETA (Mt St Aignan 76 FR)**

Associate Degree level – vocational training

1993-1999 **Bachelor's degrees in Chemistry – D.U.T. / Licence/ Maîtrise** (Univ. de Rouen FR)

1995 **B.Sc Chemistry – 3rd year « UCLAN »** (Preston, Lancashire; UK)

Community involvement

Vice-president of the "Rouen-Wireless" association (Wi-Fi Hotspots & Web Hosting)

Camp Counselor in France or abroad (5-18 year old Children)